

Peter William Worley

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Summary

After spending 15 years in the software industry, I took a break to finish my degree and reflect on the direction of my career; as such, I am looking for teaching opportunities overseas. I have spent a significant amount of time in Korea over the past several years (four trips since 2017, totaling approximately 12 weeks), meeting people, practicing the language, and learning the culture. Through my education and employment, I have developed excellent verbal and written skills. Two of my strengths are versatility, and attention to detail, which have allowed me to succeed in diverse positions.

Teaching Experience

- For several years during high school (1986 - 1989), one morning each week I assisted my father in his elementary school classrooms (kindergarten through second grade).
- During my early college years (1990 - 1992), I tutored students in calculus, physics, and astronomy.
- During my first year learning the Korean language (2017), I tutored a Korean student in English.
- At Dinerware, I developed troubleshooting tools for technical support representatives, and designed a two-part training course the basics of the Dinerware database, as well as building them tools for troubleshooting and training them in their use.
- As a certified yoga instructor, I have prepared curriculum and taught classes part-time for over a year.

Work History

- **Labor Concepts International**, Coeur d'Alene ID **March to September 2022**
Web Developer / Program Manager (contractor)
I designed and built a web interface to a FileMaker back end, enabling clients to access their account information and job status. I led the transition of a small group of ad-hoc developers to a process-oriented development team.
- **Microsoft**, Redmond WA **2018 - 2019**
Program Manager (contractor)
I worked with the Office 365 endpoints team, designing and building automation workflows.
- **Dinerware**, Seattle WA **2008 - 2016**
(Subsequently Heartland Commerce / Global Payments)
Program Manager

I served as Technical Program Manager for a small software company, overseeing software releases, and acting as the primary interface for our development team. I supported our partners and third-party developers using our API and performing other customizations.

- **DBBuilder**, Montlake Terrace WA **2007 - 2008**
Technical Support Analyst
I performed implementations, training, and phone support for our customers (hair salons and cosmetology schools), and wrote knowledge base articles for our internal tech support library.
- **Apropos**, Lynwood WA **2006 - 2007**
(Subsequently CRS Retail / Epicor)
Level 2 Tech Support Associate; Programmer / Analyst
I supported Apropos' e-commerce solution before moving into a development position, writing a variety of automation scripts and knowledge base articles.
- **Quellos Group, LLC**, Seattle WA **August to November 2005**
(Subsequently BlackRock)
Helpdesk Associate (contract worker)
I worked in a short-term contract position on a business continuity project, testing and repurposing old hardware.
- **Robert Half / Office Team**, Spokane WA / Seattle WA **1999 - 2006**
Temporary Office Assistant (contract worker)
For several years during college I worked miscellaneous office jobs, primarily involving computer work.
- **Map Metrics**, Kettle Falls WA **1998 - 2003**
GIS Mapper (contract worker)
I operated as an independent contractor working with GIS software to create map books for emergency services phone operators in remote rural areas.
- **University of Washington Department of Family Medicine**, Seattle WA **1991 - 1998**
Student Helper I (1991-1995)
Computer Maintenance Tech II (1995-1998)
As part of a three-man crew I maintained servers, computers and networks for 80+ doctors, students, and administrative staff in multiple Seattle offices, creating multiple software tools for inventory and purchase order tracking using HyperCard and FileMaker Pro.

Education History

- **University of Washington**, Seattle WA **BA, 2021**
Integrated Social Sciences

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- **Eastern Washington University**, Cheney WA **2001 - 2003**
Computer Science
- **University of Washington**, Seattle WA **1990 - 1994**
Mechanical Engineering

Additional Skills/Certificates

- Advanced Intermediate level Korean language
- Advanced Intermediate level Swahili language
- Certified Yoga Instructor
- Washington State Food Worker card
- Washington State Alcohol Server (MAST) permit