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| **Ian McPhail** |
| Seoul Eunpyeong-gu Galhyeon-2-Dong 505-5 Apt. 302 | 010-8517-1632 | ian110489@gmail.com |
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| **Highlight of qualificationS** |
| * Proven instructional, management and presentation skills
* Energetic and inspiring personality
* Fluent in 2 languages (Korean and English)
* Deciphers meaning from complex data and formulates effective business strategy
* Able to deeply focus and drive multiple projects to closure
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| **Education** |
| Bachelor of Science in Business AdministrationState University of New York (SUNY) at Geneseo, Geneseo, New York |  Aug. 2008 – Dec. 2012 |
| * GPA: 3.23
* Minors: Biology and International Relations
* Significant Coursework in Chemistry, Economics and Political Science
* Graduated with approximately 200 credit hours
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| Advanced Regents High School Diploma Sept. 2004 – Jun. 2008Owego Free Academy, Owego, New York* Graduated 6th in class with High Honors and an un-weighted GPA of 95
* Vice President: Owego Free Academy’s 2008 *National Honor Society* chapter
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| **Work experience** |
| ESL Teacher Mar. 2013 – Mar. 2014*JLS Language School, Seoul, South Korea** Taught an average of 8 classes daily, ranging from preschool to early middle school
* Consistently praised by directors, seasoned co-workers and administration for excellence in hard work and teaching talent
* Selected first among more experienced colleagues to pioneer instruction in a new branch
* Designed an innovative repertoire of grade-level appropriate curriculum to challenge students of mixed learning ability
* Created and shared original sets of class room materials, games, and activities
* Facilitated an environment of constructive communication and collaboration among team members

Front Desk Agent Jun. 2012 – Dec. 2012Quality Inn, Geneseo, New York  |
| * Mastered a complex database of guest profiles and financial statements in 2 weeks
* Ensured guest satisfaction from reservation through departure; though a new hire, consistently nominated for *Employee of the Month*
* Proficiency in strategic negotiation and up-selling led to 12.5 % increase in room sales
* Processed payments and executed accounting procedures
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| Team MemberKentucky Fried Chicken/Taco Bell, Geneseo, New York |  May 2011 – Jun. 2012 |
| * Prepared large-volume food orders in a fast-paced environment
* Efficiently handled customer orders and resolved their concerns
* Maintained a flawless work area in accordance with health and safety standards
* Received Employee of the Week and Total Team Effort Awards

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| Pharmacist’s Assistant and Café DePaul Volunteer Feb. 2006 – Aug. 2008Lourdes Hospital, Binghamton, New York |
| * Completed pharmaceutical tasks including inventory management and prescription filling
* Out-processed patients and filed their confidential documents
* Performed cafeteria duties including food preparation and end-of-shift accounting
 |
| **activities** |
| SUNY Geneseo* Liberty in North Korea (LiNK) at SUNY Geneseo – *Founder and Two Term President*
	+ Drove a five-fold increase in club membership through networking and advertising
	+ Directed fundraising activities resulting in a $1,000 donation to a refugee charity
* Geneseo GOLD Leadership Program - *Member*
* Korean Christian Fellowship - *Member*
* Freelance Essay Proofreader for International Students

Owego Free Academy* Concert Pianist: 2006 STMTA Regional Piano Concerto Competition – Honorable Mention
* High School *Scholarship Challenge*: Team Captain – First Place in County
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| **Languages** |
| * English (Native)
* Korean (Self-taught fluent: reading, writing and speaking)
* French (Level 5)
* Spanish (Level 5)
* Tagalog and Kapampangan (Raised second languages)
* Japanese (Level 1)
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